

Shop operations

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Clone Shop SaaS

The platform is multi-tenant from the ground up, which implies that most installations will contain multitude of shops. Ability to quickly create new shop is paramount in this setup to ensure quick on-boarding of new shops, providing rebranded versions of shops or even setup trial account shops for testing new features and configurations.

All of these use cases have one thing in common - the need to create a basic shop with default configurations in one click.

Cloning operation allows to create new shops by using existing shop as an example, so that new shop is a like for like to the original.

It is always recommended to configure shop templates (i.e. shop that is not used but fully configured with basic options), so that it can be used as a template for cloning function

Cloning can be performed on any existing shop, which results in:

- Creation of new shop with new code, URL and admin email
- Creating shop manager account (using admin email)
- Copying of all shop attributes except:
 - SHOP_ADMIN_EMAIL
 - SHOP_ADMIN_EMAILS_MAP
 - SHOP_ADMIN_CC_EMAILS_MAP
 - SHOP_B2B
 - SHOP_ACTIVE_PAYMENT_GATEWAYS_LABEL
 - SHOP_IMAGE_PREFIX
 - SHOP_CUSTOMER_PASSWORD_RESET_CC
 - SHOP_CUSTOMER_TOKEN_EXPIRY_SECONDS
 - SHOP_MAIL_SERVER_CUSTOM_ENABLE
 - SHOP_MAIL_SERVER_HOST
 - SHOP_MAIL_SERVER_PORT
 - SHOP_MAIL_SERVER_USERNAME
 - SHOP_MAIL_SERVER_PASSWORD
 - SHOP_MAIL_SERVER_SMTPAUTH_ENABLE
 - SHOP_MAIL_SERVER_STARTTLS_ENABLE
 - SHOP_REGIONAL_PRICING_PREFIX
- Copying category assignments (if option selected)
- Copying carrier assignments (if option selected)
- Copying fulfilment centre assignments (if option selected)
- Copying all content (if option selected)



Original shop to copy from

Clone Shop

Clone Shop

SHOP10

New shop basic information

New Shop Code

NEWSHOP

New Shop URL

newshop.com

New Shop Theme Chain

New Shop Theme Chain

New Shop Admin Email

admin@newshop.com

Optional data to clone

☒ Clone Content☒ Clone Catalog Assignments☒ Clone Fulfilment Centres Assignments☒ Clone Shipping Methods Assignments

Remove Shop SaaS

Shop removal is complementary to cloning as it is just important to remove all data for a particular shop quickly. Consider a trial account which expired and is no longer needed, or a shop clone that was made by mistake.

Remove shop operation removes:


- Content
- Outstanding emails
- Orders
- Customer accounts
- Promotions
- Tax configurations
- Prices
- Fulfilment centre assignments (keeps the Fulfilment centre)
- Carrier assignments (keeps the Carriers)
- Category assignments (keeps the Catalog and product data)
- Manager access to shop (if manager had access only to this shop deletes the account as well)
- Executes all registered ShopRemoveServiceExtension (e.g. price rules removal)
- Removes shop

There are multiple options available when triggering this operation:

- **Move customers (if not selected customers will still be assigned to target shop)** - when selected the shop assignments to original shop are removed and new shop assignments are added. If not selected only new assignments are added (thus making accounts available in both shops).
- **Move orders** - if selected re-assigns the orders from original shop to target shop
- **Copy sub shop address book to customer account (only for shared B2B address books)** - if selected in B2B/Sub shop configurations when shared address book is enforced the addresses will be copied to every customer account that is being transferred
- **Re-map attributes from shop to customer (A=B)** - allows to add values from origin shop attributes (A) to customer profiles (B) at the point of transfer. This is useful feature for B2B/Sub shop setups whereby during transfer some common attributes from sub shop have to be propagated to customer profiles.

Transfer feature does not delete any data and is repeatable. I.e. you can re-run it multiple times on same origin-target pair, which results in delta transfers

Transfer Shop

Perform transfer 

Original shop to copy from

Target shop to copy to

What to copy

Copy some values from original shop attributes to customer profiles

Transfer Shop

Transfer Shop

Target shop

Target shop

☒ Move customers (if not selected customers will still be assigned to target shop)

☒ Move orders

☒ Copy sub shop address book to customer account (only for shared B2B address books)

Re-map attributes from shop to customer (A=B)

SHOP_B2B_PARTNER_NUMBER=CUSTOMER_B2B_PARTNER_NUMBER